

PIG HUB - FREQUENTLY ASKED QUESTIONS

1. What is Pig Hub?

The Pig Hub has been developed by AHDB as a single pig industry database for all producers. Individual producers will have access to their details which they can edit and they will also have control over who can see their information.

The objective is to have a single, accurate database for the industry which keeps abreast of changes on individual pig units.

2. How do I register on Pig Hub?

If you already have a login for eAML2 you can log on to Pig Hub using those details.

To register, go to the 'Home Page' on www.pighub.org.uk and click on the icon representing your business type. After filling in the details a username and password will normally be emailed to you within 48 hours, during the working week and Registration completed over the weekend will be confirmed on the following Monday.

NB: You need to type in the password rather than 'copy' and 'paste' from the email. Copy and paste sometimes copies an additional space which will prevent you from logging in the first time.

You will also find additional information and user guides on the website. Alternatively contact the eAML2 Bureau Service **helpline 0844 335 8400** or email: pig.hub@ahdb.org.uk

3. What can I do on Pig Hub?

- You can use Pig Hub to keep your data and relationships to corporate groups, marketing groups and veterinary practices up to date.
- You can determine which users can access your data on Pig Hub or eAML2.
- You can check that the correct Red Tractor Assurance number is linked to your holdings.
- You can access eAML2 movement services.
- You can access the Salmonella and bio-security risk assessment tools.
- You can link directly to specific sections of the AHDB Pigs website, such as Market Prices or the Environment information.

4. Who can I contact to sort out queries/problems?

MLCSL eAML2 helpline: **0844 335 8400** (Mon-Fri 9am-5pm, calls are charged 5p/minute from standard BT phone lines) or via email: pig.hub@ahdb.org.uk.

5. Who are AHDB and MLCSL?

The Agriculture and Horticulture Development Board (AHDB) is a statutory levy board, funded by farmers, growers and others in the supply chain and managed as an independent organisation (independent of both commercial industry and of Government).

MLCSL (Meat and Livestock Commercial Services Ltd) is a wholly owned subsidiary of AHDB providing independent services to the meat and livestock Industry in the UK.

6. What is a Primary Contact?

A Primary contact is the user responsible for ensuring the data held on Pig Hub for a holding or site is accurate. The Primary contact is also responsible for deciding which other users should access the holding or site data.